

COVID-19 Lincoln County Resource Guide

COVID-19 Health Questions

- Lincoln County Health Department triage line, Monday-Friday, 8am-5pm: 704-736-8510.
- Atrium Health triage line, 24/7: 704-512-5700 <https://atriumhealth.org/about-us/coronavirus>
- Novant Health triage line, 24/7: 877-499-1697
- For after-hour concerns or general questions please dial 211 for assistance or call the 24/7 Coronavirus Helpline at 1-866-462-3821.

Benefits/Unemployment

- NC Works - www.ncworks.gov
- To file an unemployment insurance claim go to www.des.nc.gov

Businesses Affected by COVID-19

- Numerous resources are available to business owners to assist with navigating the financial hardship faced by many from the current situation. For more information, visit <https://www.resources4business.info/lincolneda/recession.html>
- Golden LEAF Foundation is providing a NC COVID-19 Rapid Recovery Loan Program. Businesses are eligible to apply for bridge loans of up to \$50,000 with six months of no interest or principal payments. To learn more please go to: <https://ncrapidrecovery.org>
- Small Business Disaster Loan Program is now open for North Carolina businesses to apply. The program offers low-interest federal disaster loans for working capital to North Carolina small businesses suffering substantial economic injury as a result of the Coronavirus. To learn more please go to: <https://disasterloan.sba.gov/ela>
- Small Business & Technical Development Center (SBTDC) <http://www.sbtcd.org/coronavirus/>
- FREE Small Business Classes to Online Learning starting with “Preparing Your Business for the Threat of Coronavirus” as well as many other business classes. Learn more at: <https://NCSBC.net>
- For additional assistance: Lincoln Economic Development Association (LEDA) at leda@lincolneda.org.

Child Care

- If you need child care in Lincoln County please call 1-888-600-1685
- For child care centers/sites that have needs please call 704-400-9947

Crisis Assistance

- Christian Ministry of Lincoln County- Call 704-732-0383.
- East Lincoln Christian Ministries – Call 704 483-4415
- NC 2-1-1 – Dial 2-1-1 and speak to a call specialist 24 hours/7 days a week.
- Shelter Needs contact Hessed House of Hope 704 732-0175

Department of Social Services

- Medicaid and/or FNS (Food Stamp) benefit Online at <https://epass.nc.gov/CitizenPortal/application.do> or call (704) 732-0738

Food

- NC 2-1-1: Dial 2-1-1 and speak to a call specialist 24 hours/7 days a week. 2-1-1 can provide you with assistance to a food pantry nearest you.
- Parents who need food assistance for their children can text FOODNC to 877-877 to locate nearby free meal sites. The texting service is also available in Spanish by texting COMIDA to 877-877.
- Lincoln County Schools Families – Contact your child’s school for information.
- East Lincoln Christian Ministry: Call 704-483-4415 Tues, Thurs. Sat 9am – 11:30 am
- Christian Ministry of Lincoln County: Monday – Friday 9 am – 11:30 am. Call 704-732-0383.
- Department of Social Services: FNS (Food Stamp) benefit Online at <https://epass.nc.gov/CitizenPortal/application.do> or call (704) 732-0738

Food Delivery Service

- Order & pay for your grocery items online and call 704-732-9054 to schedule delivery to your home. Lincolnton & Denver Delivery available Monday – Friday 8 am – 7 pm.
- Pursuit Church will deliver food by appointment. Contact Jessie Williams at 980-505-5974 or connect@pursuitchurch.org. Delivery hours: Monday – Saturday 9 am – 4 pm.

Mental Health Resources

- Behavioral Health/Substance Use: 1-855-527-4747 or text CONNECT to 741741
- Crisis Assistance/ Access to Services: 1-888-235-4673 (HOPE)
- Partners Behavioral Health Management- Access to Care line: 1-888-235-4673
- Suicide Prevention Hotline: 1-800-273-8255
- Support Inc - 24 Hour Crisis Number 980-329-9200
Call 704 865-3525 Monday thru Friday 8:00 am - 7:00 pm or Email info@supportinc.org

Prescription Medication Delivery

- Keever Pharmacy is offering FREE prescription delivery. Orders called in prior to 2:00 pm same day delivery, orders called in after 2:00 pm next day delivery. For more information, call 704-732-9072

Rent/Utilities Assistance

- Gaston Community Action - Must have 1 working family member in household. Need 3- month income verification from date of application, Employment Verification, Social Security Card, Picture ID. Call 704 748 -9744 and leave your name and number. You will have a return call within 48 hours

Want to support Lincoln County during COVID-19?

Contact United Way of Lincoln County at 704-240-8621 or 704-576-6153 or email uwlincolnco@bellsouth.net